

Senior Analytics Analyst

Job Description



The purpose of your role in Our Co-op

As a Senior Analytics Analyst, you will provide strategic insights through data analysis to support business decision-making and enhance operational performance. You will work closely with stakeholders across the organisation to identify challenges, deliver actionable recommendations, and optimise business processes. Additionally, you will manage and mentor a team of two analysts, ensuring their growth and contribution to the analytics function.

You'll become part of a skilled, engaged, and diverse team, supporting our co-op in our collective vision to be the best at what we do in the East of England.

The Team you are joining

The IT - Analytics Delivery Team plays a vital role in harnessing the power of data to drive business intelligence and decision-making. Through advanced analytics, data governance, and strategic reporting, we enable the organisation to optimise operations and enhance customer engagement.

Things you need to know

This is a hybrid-working position which will require you to adhere to our hybrid working policy and procedures.

Some travel to stores may be required to gather insights and understand operational challenges.

Please note that our working patterns are non-contractual. The advertised working pattern represents the normal working pattern for the role at time of advertisement and is subject to change.

The skills we are looking for

- Communication
- Teamwork
- Adaptability
- Technical proficiency
- Customer focused
- Leadership
- Interpersonal skills
- Data interpretation
- Project management
- Critical thinking
- Budgeting/financial awareness

Your reporting lines

Location

Wherstead Park,
Ipswich, Suffolk, IP9 2BJ

Department

Central Office, IT –
Analytics Delivery

Reports to

Analytics Delivery
Leader



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.



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What you will be working on at Our Co-op

1. **Data Analysis**
 - Analyse large datasets to identify trends and insights.
 - Delivering high-quality, actionable insights that contribute to business decisions.
2. **Reports and Dashboards**
 - Develop reports and dashboards using Pyramid Analytics to provide clear visualisations.
 - Continuously improving data processes and analytics capabilities.
3. **Collaboration**
 - Collaborate with cross-functional teams to provide data-driven recommendations.
4. **Modelling**
 - Apply statistical and predictive modelling techniques to support business decisions.
5. **Line Management**
 - Leading the professional development of two analysts, ensuring their success and growth.

This job description sets out the major tasks associated with the stated purpose of this post. Minor tasks normally considered an integral function of this post will be undertaken and not excluded simply because they are not itemised.

Our Values

At Our Co-op, we live by a set of five values. What's important to remember is that your behaviours reflect our values in whatever task you're performing.



To find out more about our values, visit www.eastofengland.coop/careers/our-values