

This funeral branch is ultimately owned and operated by

**East of England Co-operative Society**  
and its members

We do not have any business or financial interest in any price comparison websites that compare funeral or crematoria services.

We make charitable contributions on behalf of all our businesses in support of local communities. Those donations that impact the funeral sector are summarised below:

<b>Charity</b>	<b>Amount donated</b>	<b>Donation dates and support periods</b>
Nelson's Journey	£5,452	01/06/2021 – 15/08/2022
St Elizabeth Hospice – The Big Hoot	£6,000	22/07/2021 – 30/09/2022
Care Development East	£1,000	11/11/2021
EACH Hospice – Bereavement Support Services	£2,500	01/01/2022 – 31/01/2023
Eden's Project	£3,366.30	01/01/2022 – 31/01/2023
Inspire Suffolk	£2,500	01/01/2022 – 31/01/2023
Creative Support for Vulnerable Families and Children	£2,000	01/01/2022 – 31/01/2023
EACH – Treehouse Refurbishment	£2,000	08/04/2022
Helen Rollason Cancer Charity	£1,378.49	15/05/2022 – 26/06/2022
St Elizabeth Hospice – Suffolk Remembers	£2,100	21/06/2022
St Helena Hospice	£1,000	01/07/2022

Our full register of Charitable Donations is published online and can be viewed at [eastofengland.coop/funerals](http://eastofengland.coop/funerals)

We do not make gratuity payments to any third parties connected with the funeral sector.

**Our payment terms**

- We ask for a 50% deposit when making funeral arrangements\*
- We'll need to take the deposit a minimum of 72 hours before the funeral takes place
- You can then expect your final invoice within 7 days of the funeral service taking place. This will need to be paid within 14 days
- We do not offer any alternative payment terms
- If after deposit is paid, and a balance of £3,000 or more is outstanding, we may conduct a credit check
- We accept payment via debit/credit cards, BACS, cheque or cash in branch
- We do not charge any additional interest or fees for late payment

\*If Direct Cremation or Direct Burial is chosen, full payment is required at the time of arranging the funeral