



COOP
SECURE
RESPONSE

THE ARC

For over 150 years, we've been at the heart of our communities. We're a local, independent business with a difference. Providing essential services to cities, towns and villages across 2,000 square miles of Norfolk, Suffolk, Essex and Cambridgeshire, we help to build better communities through the power of co-operation.



← Jason is our
Alarm Receiving
Centre Manager

OUR SECURITY SERVICES

Innovation. It's one of the defining characteristics of our business. We wouldn't be around today if we'd sat still, got complacent, or refused to change with the times. That's how our security services came about. Introduced to safeguard our 500 commercial and residential properties, as well as our customers and colleagues, we soon found other businesses and individuals asking if we could protect them too.

In 2014, we opened our fully accredited, state-of-the-art monitoring and Alarm Receiving Centre (ARC). Entirely self-sufficient, with its own servers and power supply, the ARC monitors over 11,000 CCTV cameras, as well as GPS trackers, lone workers, alarms and gates. Our clients include retailers, businesses, churches, homes, charities and solar farms across the UK.

Our skilled and qualified Co-op Secure Response Team are on call 24/7, so there's always an expert on hand to support our clients and our customers.



LONE WORKING

Co-op Secure Response can provide customised solutions to protect field- and office-based lone workers. With a number of our own branches requiring this level of support, we've developed a specialised, efficient solution to ensure individuals and teams feel safe in their working environment.

Our system enables us to unobtrusively monitor locations at specified intervals. Combined with the latest CCTV, GPS and panic alarm technology, Co-op Secure Response provide a practical security solution with real peace of mind.

TRACKING SOLUTIONS

We know how hard it is to catch offenders once they've left the scene of a burglary. That's why we developed a series of innovative tracking solutions to protect our property and the property of our clients. Co-op Secure Response can track devices nationally and internationally from the ARC, providing not only early warning of a break-in but also real, traceable evidence to secure prosecutions.

RESPONSE UNIT

Co-op Secure Response can supply additional resources to supplement your teams. From security officers to fully qualified drivers, our trusted response unit colleagues can provide the extra support your customers need, when they need it.



For more information and to find out about our introductory offers please contact:

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Part of East of England Co-op