

This funeral branch is ultimately owned and operated by

East of England Co-operative Society
and its members

We do not have any business or financial interest in any price comparison websites that compare funeral or crematoria services.

We make charitable contributions on behalf of all our businesses in support of local communities. Those donations that impact the funeral sector are summarised below:

Charity	Amount donated	Donation dates and support periods
Nelson's Journey	£2,404	15/08/2022 – 31/08/2023
St Elizabeth Hospice – Compassionate Communities Bookshelf	£3,773	16/12/2022 – 31/12/2023
Peartree Fund	£5,000	16/12/2022 – 31/12/2023
St Elizabeth Hospice – Suffolk Remembers	£2,250	15/03/2024 - 21/06/2024
Breast Friends	£1,700	01/02/2024 – 31/03/2025
Caring Friends for Cancer Mid Norfolk	£3,000	01/02/2024 – 31/03/2025
The Healing Harbour	£4,985	01/02/2024 – 31/03/2025
Cruse Bereavement Support	£5,000	01/02/2024 – 31/03/2025
St Helena Hospice	£2,420	01/02/2024 – 31/03/2025
Little Gifts	£3,775	01/02/2024 – 31/03/2025

Our full register of Charitable Donations is published online and can be viewed at eastofengland.coop/funerals

We do not make gratuity payments to any third parties connected with the funeral sector.

Our payment terms

- We require a 50% deposit of the total amount payable at time of arrangement*
- Any outstanding balance of the total amount payable must be paid at least 5 working days before the funeral is due to take place. If we do not receive full payment in this time, we may postpone or potentially cancel the funeral arrangements until the balance owed is paid
- We do not offer any alternative payment terms
- We accept payment via debit/credit cards, BACS, cheque or cash in branch
- We do not charge any additional interest or fees for late payment

*If Direct cremation or Direct burial is chosen, full payment is required at the time of arranging the funeral